

# **FTOS Release Notes for the E-Series TeraScale**

**FTOS Version 8.4.2.8, October 2012**



Force10

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For more information on hardware and software features, commands, and capabilities, refer to the documents on the Dell Force10 website <https://www.force10networks.com>.

## How To Use This Document

This document contains information on open and resolved caveats, and operational information specific to the Dell Force10 OS (FTOS™) software. This FTOS version supports the E-Series TeraScale platform.

Caveats are unexpected or incorrect behavior, and are listed in order of Problem Report (PR) number within the appropriate sections.

## New Hardware Features

None

## E-Series TeraScale Supported Hardware

Hardware	Catalog Number	Minimum Software Version Required
<b>E300 Chassis</b>		
DC PEM	CH-E300	5.1.1.0
AC Power Supply	CC-E300-PWR-DC	6.2.1.1
AC Power Supply 1200W	CC-E300-PWR-AC	5.1.1.0
AC Power Supply 1200W	CC-E300-1200W-AC	6.2.1.1
Route Processor Module—TeraScale	LC-EF3-RPM	6.2.1.1*
Switch Fabric Module	CC-E-SFM	5.1.1.0
Switch Fabric Module	CC-E-SFM3	6.5.1.3**
<b>E600 Chassis</b>		
AC Power Supply 1100W	CH-E600	3.1.1.2
AC Power Supply 2500W	CC-E600-PWR-AC	3.1.1.2
DC PEM	CC-E600-2500W-AC	3.1.1.1
Route Processor Module—TeraScale	LC-EF-RPM	3.1.4.2
Switch Fabric Module	CC-E-SFM	6.2.1.1*
Switch Fabric Module		3.1.1.2

<b>Hardware</b>	<b>Catalog Number</b>	<b>Minimum Software Version Required</b>
Switch Fabric Module	CC-E-SFM3	6.5.1.3**
<b>E600i Chassis</b>	CH-E600i	6.5.1.3
AC Power Supply 2500W	CC-E600-2500W-AC2	6.5.1.3
DC PEM	CC-E600-PWR-DC	6.5.1.3
Route Processor Module—TeraScale	LC-EF-RPM	6.5.1.3
Switch Fabric Module	CC-E-SFM3	6.5.1.3
<b>E1200 Chassis</b>	CH-E1200	2.1.5.8
DC PEM	CC-E1200-PWR-DC	2.1.5.8
Route Processor Module—TeraScale	LC-EF-RPM	6.2.1.1*
Switch Fabric Module	CC-E-SFM	2.1.5.8
Switch Fabric Module	CC-E-SFM3	6.5.1.3**
<b>E1200i Chassis</b>	CH-E1200	7.6.1.0
AC Power Supply 2800W	CC-E1200I-2800W-AC	7.6.1.0
DC Power Entry Module	CH-E1200I-DC	7.7.1.0
Route Processor Module—TeraScale	LC-EF-RPM	7.6.1.0
Switch Fabric Module	CC-E-SFM3	7.6.1.0
Fan Tray	CC-E-1200I-Fan	7.6.1.0

\* Applies on newer version RPMs.

\*\* Do not mix SFMs. Chassis must have the same type SFMs running the required minimum software version.

\*\*\* Do not mix AC and DC power supplies.

<b>Line Cards</b>	<b>Catalog Number</b>	<b>Card Indicator</b>	<b>Minimum Software Version Required</b>
<b>E300 Line Cards</b>			
2-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF3-10GE-2P	EXW2PF3	6.2.1.3*
2-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EG3-10GE-2P	EXW2PG3	7.6.1.0

<b>Line Cards</b>	<b>Catalog Number</b>	<b>Card Indicator</b>	<b>Minimum Software Version Required</b>
8-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF3-10GE-8P	EXW8PF3	6.5.1.3
8-Port 10-Gigabit Ethernet Dual CAM LAN/WAN PHY	LC-EG3-10GE-8P	EXW8PG3	7.6.1.0
24-Port Gigabit Ethernet with SFP	LC-EF3-1GE-24P	E24PF3	6.2.1.3*
24-Port Gigabit Ethernet Dual CAM with SFP	LC-EG3-1GE-24P	E24PG3	7.6.1.0
48-Port 10/100/1000 BASE-T with RJ-45	LC-EF3-GE-48T	E48TF3	6.2.1.3*
<b>E600i Line Cards</b>			
4-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EG-10GE-4P	EXW4PG	7.4.1.0
4-port OC-48c/OC-12c/OC-3c POS	LC-EG-OC48-4P	S48P4G	7.4.1.0
4-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF-10GE-4P	EXW4PF	6.5.1.3
16-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF-10GE-16P	EXW16PF	6.5.1.3
48-Port Gigabit Ethernet with SFP	LC-EG-1GE-48P	E48PG	7.4.1.0
48-Port Gigabit Ethernet with SFP	LC-EF-1GE-48P	E48PF	6.5.1.3
48-Port 10/100/1000 BASE-T with RJ-45 Interface	LC-EF-GE-48T	E48TF	6.5.1.3
48-Port 10/100/1000 Base-T High Density	LC-EF-GE-48T1	E48TF1	6.5.1.3
90-Port 10/100/1000 BASE-T Ethernet	LC-EF-GE-90M	E90MF	6.5.1.3
<b>E600, E1200, and E1200i Line Cards</b>			
4-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EG-10GE-4P	EXW4PG	7.4.1.0
4-port OC-48c/OC-12c/OC-3c POS	LC-EG-OC48-4P	S48P4G	7.4.1.0
4-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF-10GE-4P	EXW4PF	6.1.2.4* or 6.2.1.1*
16-Port 10-Gigabit Ethernet LAN/WAN PHY	LC-EF-10GE-16P	EXW16PF	6.5.1.1
16-Port 10-Gigabit Ethernet LAN/WAN PHY Dual CAM	LC-EG-10GE-16P	EXW16PG	7.6.1.0
48-Port Gigabit Ethernet with SFP	LC-EG-1GE-48P	E48PG	7.4.1.0
48-Port Gigabit Ethernet with SFP	LC-EF-1GE-48P	E48PF	6.1.2.4* or 6.2.1.1*
48-Port 10/100/1000 BASE-T with RJ-45 Interface	LC-EF-GE-48T	E48TF	6.1.2.4* or 6.2.1.1*

Line Cards	Catalog Number	Card Indicator	Minimum Software Version Required
48-Port 10/100/1000 Base-T High Density	LC-EF-GE-48T1	E48TF1	6.2.1.3
48-Port 10/100/1000 BASE-T with RJ-45 Interface	LC-EG-GE-48T	E48TG	7.6.1.0
90-Port 10/100/1000 BASE-T Ethernet	LC-EF-GE-90M	E90MF	6.2.1.1

\* Applies on newer version RPMs

## Compact Flash Drives

E-Series supports a compact flash as an interface for the flash drive using Dell Force10-approved drives. The **slot0** parameter are supported on E-Series platform with the copy or upgrade command. FTOS supports the following vendors' compact flash drives.

- Netlist
- Wintec

## Default CLI Syntax or Behavior Changes

**Deprecated command:** Starting in FTOS 8.4.2.1, when VRF microcode is loaded on an E-Series ExaScale or TeraScale router, the **ip vrf {default-vlan} | vrf-name}** command is deprecated. It is replaced by the **ip vrf vrf-name vrf-id** command that includes a vrf-id (Range: 1 to 14; default is 0).

The new **ip vrf vrf-name vrf-id** command is not backwards compatible.

The **ip vrf-vlan-block**, **start-vlan-id default-vrf**, and **start-vlan-id vlan-start-id** commands are also deprecated.

To avoid problems with VRF configuration when upgrading from FTOS 8.4.2.0 to a newer FTOS release (8.4.2.1 or later), use the following procedure:

1. Copy the current running-config to a file in flash.
2. Delete the startup-config file and reload it with the newer FTOS release (for example, FTOS 8.4.2.1). The chassis will come up with no configuration.
3. After the chassis comes up with no configuration at all, enter the following command for each VRF:

**ip vrf vrf-name vrf-id**

For example, if your VRFs are named Red, Orange and Yellow, you would enter the following commands:

```
ip vrf Red 1
ip vrf Orange 2
```

```
ip vrf Yellow 3
```

4. Copy the file (the file onto which running configuration was copied onto before the reload) into the running configuration.

## New FTOS Version 8.4.2.8 Information

FTOS Version 8.4.2.8 incorporates software branding changes, support for PPID codes in the software, and includes some PR resolutions ([Resolved E-Series TeraScale 8.4.2.8 Software Caveats](#)). No new features have been introduced in this release.

## New FTOS Version 8.4.2.8 New Features

None.

## E-Series Software Upgrade Procedures

E-Series systems are shipped with an FTOS image already loaded. With the following procedures, you can upgrade your current FTOS image to the latest FTOS image. This section also includes the procedures for upgrading the FPGA and the Boot Code.

To complete the upgrade successfully, perform the following procedures **in the following order**. Steps required, or not required, for this release are identified.

1. Upgrade the FTOS image. - **Required**
  - [Important Points to Remember](#)
  - [Upgrade FTOS Image on a Single RPM](#)
  - [Upgrade FTOS Image on a Dual RPM](#)
2. Upgrade the Boot Code. - *Verify boot code version before proceeding*
  - [Upgrade the Boot Code](#)
3. Upgrade the FPGA.- *Verify FPGA version before proceeding*
  - [Upgrade FPGAs on an E-Series TeraScale](#)

The following procedures are not specific to this FTOS release.

- [Configure Cache Boot](#)



**Note:** For clarity, these procedures assume RPM 0 is the primary RPM and RPM 1 is the secondary RPM.

## Upgrade Command Changes

This section describes any changes or additions to the upgrade commands occurring in this FTOS version.

None

### Upgrading FTOS 6.5 to Version 8.4.2.8 on E-Series TeraScale

- To avoid losing port channel configurations, remove any sFlow configuration assigned to individual interfaces on port channels. The sFlow configurations can be replaced following the upgrade.
- When upgrading an E1200 system on FTOS 6.5 to an E1200i system on Version 8.4.2.8, Dell Force10 recommends that you upgrade your RPMs and linecards to 7.6.1.0 while still in the E1200 chassis. Install the upgraded RPMs and linecards into the E1200i chassis, then upgrade to Version 8.4.2.8.

### Important Points to Remember



**Warning:** Follow the upgrade procedures carefully. This FTOS version requires the following bootcode versions for a successful software upgrade:

- E-Series TeraScale Version 2.4.23 for Control Processors
- E-Series TeraScale Version 2.3.2.1 for Line cards
- When upgrading from an earlier release, the configured **cam-profile** will take effect immediately.
- When downgrading from this version to a version prior to Version 8.4.2.8, Dell Force10 recommends configuring the **default cam-profile** or ensuring that the cam-profile configured is supported by the release you are downgrading *to*, before beginning the downgrade.

# Upgrade the FTOS Image

## Required to Upgrade this FTOS Version

- Upgrade FTOS Image on a Single RPM
- Upgrade FTOS Image on a Dual RPM
- Stop a Boot Loop

## Upgrade FTOS Image on a Single RPM

To copy a new FTOS image to a chassis with only one RPM, follow the procedure below. The FTOS image is labeled FTOS-EF-w.x.y.z.bin; w, x, y, and z are replaced by the current release numbers, for example FTOS-EH-Version 8.4.2.8.bin.

Step	Command Syntax	Command Mode	Purpose
1	<b>show rpm</b>	EXEC Privilege	View the current RPM status.
2	<b>copy file-uri flash://filepath boot-image</b> Where <i>file-uri</i> is the location of the source file. For example: ftp://userid:password@hostlocation/filepath scp://userid:password@location/filepath	EXEC Privilege	Copy the new FTOS image onto the RPM (internal flash) and update the boot variables with the new image.
3	<b>write memory</b>	EXEC Privilege	Commit the changes made to the bootvar configuration to the startup-configuration file.
4	<b>show bootvar</b>	EXEC Privilege	View configuration of system images to ensure you have the correct version copied for loading. This command only displays information found on the NVRAM.
<b>Note:</b> The <b>show bootvar</b> command displays the files that will be loaded with the next reload. For example: <b>PRIMARY IMAGE FILE = flash://FTOS-EH-Version 8.4.2.8.bin</b> . If you do not see the FTOS version you copied, check that the source path is correct and repeat this procedure from Step 1.			
5	<b>reload</b>	EXEC Privilege	Reboot the system and load the new FTOS image.

## Upgrade FTOS Image on a Dual RPM

To copy a new FTOS image and change boot parameters in a chassis with both a Primary RPM and Secondary RPM, follow the procedure below. The FTOS image is labeled FTOS-EF-w.x.y.z.bin; w, x, y, and z are replaced by the current release numbers, for example FTOS-EH-Version 8.4.2.8.bin.

 **Warning:** Both RPMs must contain the same software version.

Step	Command Syntax	Command Mode	Purpose
1	<b>show rpm</b>	EXEC Privilege	View the current RPM status.
2	<b>copy file-url rpm0flash://filepath</b> file-url is the location of the source file. For example: ftp://userid:password@hostlocation/filepath scp://userid:password@location/filepath usbflash:[usbflash://]filepath	EXEC Privilege	Copy the FTOS image <i>FROM</i> the source ( <i>file-url</i> ) <i>TO</i> RPM0's flash.
			<b>Note:</b> usbflash: supported on E-Series ExaScale only.
3	<b>copy rpm0flash://&lt;filename&gt; rpm1flash:</b>	EXEC Privilege	Copy the file from RPM0 to RPM1's flash.
4	<b>boot system rpm0 primary flash://&lt;filename&gt;</b> <b>boot system rpm1 primary flash://&lt;filename&gt;</b>	CONFIGURATION	Change the boot variables for <i>both</i> RPMs
5	<b>write memory</b>	EXEC Privilege	Commit the changes made in the bootvar configuration to the startup-configuration file.
6	<b>show bootvar</b>	EXEC Privilege	Verify that the boot variable is set for the image you specified in Step 1.
7	<b>Note:</b> The <b>show bootvar</b> command displays the files that will be loaded with the next reload. For example: <b>PRIMARY IMAGE FILE = flash://FTOS-EH-Version 8.4.2.8.bin</b> . If you do not see the FTOS version you copied, check that the source path is correct and repeat this procedure from Step 1.		
8	<b>reload</b>	EXEC Privilege	Reboot the system; both RPMs have the new FTOS image loaded.



**Note:** For clarity, these procedures assume RPM 0 is the primary RPM and RPM 1 is the secondary RPM.

## Stop a Boot Loop

If the system cannot locate the FTOS file you specified during the reload process (if you enter an incorrect file name or location) the system will enter a “boot loop.” This means that the system continues to try to locate the file and cannot. Enter the BOOT USER mode to correct the issue.

Step	Command Syntax	Command Mode	Purpose
1	<b>Ctrl+Shift+6</b>		Abort bootup by sending the break signal when prompted and enter BOOT USER mode
<b>Note:</b> Enter the break sequence when prompted by the software ( <a href="#">Figure 1-1</a> )			
	<b>Figure 1-1. Entering BOOT_USER mode</b>		
	<pre>Type "go 0x00040004" to enter the Force10 BLI shell You can use U-boot native networking facilities ===== Hit any key to stop autoboot: 0</pre>		
2	<b>show bootvar</b>	BOOT_USER	View the saved boot configuration. Double check that the files listed are valid and that the locations are correct.
3	<b>boot change {primary   secondary   default}</b> Enter one of the following parameters: The <b>primary</b> boot parameter is used in the first attempt to boot the system. The <b>secondary</b> boot parameter is used if the primary file is not available. The <b>default</b> boot parameter is used if the secondary boot file is not available.	BOOT_USER	After you enter the keywords, you are prompted for a response. Enter a new file name or press ENTER to accept the current parameter. Enter . (period) to clear a field. Enter - (dash) to edit a field above the current cursor position. <b>Note:</b> If you enter a new file name that extends beyond 80 characters, do not use the BACKSPACE key to correct typos. If you make a mistake, you must re-enter the file name.
4	<b>reload</b>	BOOT_USER	Reload the software and boot the system.

# Upgrade the Boot Code

*Might be required. Verify boot code before proceeding.*

Boot code can be upgraded from the currently running FTOS image, or it can be loaded from the flash. Dell Force10 recommends that you only upgrade your boot code from the version currently running on your system. The other options are presented here for your information.

This version requires the following bootcode versions for a successful software upgrade. The boot code changes include support for software branding changes. It is not required to support the FTOS upgrade to 8.4.2.8.

- E-Series TeraScale Version 2.4.2.4 for Control Processors
- E-Series TeraScale Version 2.3.2.1 for Line cards

Use the **show os-version** command to view the boot code versions that are included with the currently running FTOS image (Figure 1-2).

 **Caution:** DO NOT downgrade the factory installed boot code unless instructed to do so by Dell Force10 technical support.

**Figure 1-2. View the Current Boot Code**

```
Force10#show os-version
RELEASE IMAGE INFORMATION :

-----
Platform          Version        Size           ReleaseTime
E-Series: EF      8.4.2.8       28118381     Dec  1 2008 02:01:03

TARGET IMAGE INFORMATION :

-----
Type            Version        Target        checksum
runtime         8.4.2.8       Control Processor  passed
runtime         8.4.2.8       Route Processor   passed
runtime         8.4.2.8       Terascale Linecard  passed
runtime         8.4.2.8       FPGA           passed

FPGA IMAGE INFORMATION :

-----
Card             FPGA Name    Version        Release Date
SFM              SFM FPGA     0.0           Dec 01 2008

BOOT IMAGE INFORMATION :

-----
Type            Version        Target        checksum
boot flash      2.4.2.2       Control Processor  passed
```

Step	Task	Command	Command Mode
1	<p>Upgrade the boot code using one of the following keywords:</p> <ul style="list-style-type: none"> <li>The <b>all</b> keyword upgrades the entire system (primary RPM and all line cards). <b>RECOMMENDED</b> You must still complete the remainder of this procedure.</li> <li>The <b>linecard slot number</b> keywords upgrades the identified line card</li> <li>The <b>linecard all</b> keywords upgrade all the linecards in the chassis.</li> <li>The <b>rpm</b> keyword upgrades the RPM you are logged into. If you have dual RPMs, proceed to step 2. If you have a single RPM, proceed to Step 5.</li> <li>The <b>booted</b> keyword indicates the image already booted and running on the system.</li> </ul>	<b>upgrade bootflash-image {all   linecard [all]   rpm} booted</b>	EXEC Privilege
 <b>Caution:</b> The upgrade process takes approximately 10 minutes. Do not reset or remove the component you are upgrading during the upgrade process.			
 Steps 2 through 4 are not required if you have only one RPM installed.			
2	Log in to the standby RPM.	<b>telnet-peer-rpm or ssh-peer-rpm</b>	EXEC Privilege
<p><b>Note:</b> You do not need to perform Step 2 if you have a console connection to the peer RPM. If you do have a console connection to the peer RPM, perform the next steps via that console connection.</p>			
3	<p>Upgrade the boot code on the standby RPM using the keyword <b>rpm</b>. The <b>booted</b> keyword indicates the image already booted and running on the system.</p>	<b>upgrade bootflash-image rpm booted</b>	EXEC Privilege
4	Exit the Telnet session, if necessary.	<b>exit</b>	EXEC Privilege
5	<p>The boot code upgrade is now complete and the new boot code loads during the next power-cycle of the RPM or system. You can also reset the RPM immediately to see if the boot code downloaded successfully. If so desired, immediately reset the RPMs or linecards using the <b>reset</b> command.</p>	<b>reset rpm hard or reload</b>	EXEC Privilege
<p><b>Note:</b> If individual linecards or RPMs are being upgraded, then use the <b>reset {rpm   linecard} hard</b> command. If upgrading all the linecards and RPMs, in use the chassis <b>reload</b> command to save time.</p>			
6	Verify that the upgrade is successful, as shown in <a href="#">Figure 1-3</a> for RPMs and <a href="#">Figure 1-4</a> for line cards.	<b>show {rpm   linecard}</b>	EXEC Privilege

**Figure 1-3. View the Boot Code Version on an RPM**

```
Force10#show rpm 1

-- RPM card 1 --
Status      : active
Next Boot   : online
Card Type   : RPM - Route Processor Module (LC-EF3-RPM)
Hardware Rev: 2.2i
Num Ports   : 1
Up Time     : 1 day, 3 hr, 33 min
Last Restart: reset by user
FTOS Version: 8.4.2.8
Jumbo Capable: yes
CP Boot Flash: A: 2.4.1.1          B: 2.4.1.1 [booted]
RP1 Boot Flash: A: 2.4.1.1          B: 2.4.1.1 [booted]
RP2 Boot Flash: A: 2.4.1.1          B: 2.4.1.1 [booted]
CP Mem Size : 536870912 bytes
RP1 Mem Size: 1073741824 bytes
RP2 Mem Size: 1073741824 bytes
MMC Mem Size: 520962048 bytes
External MMC : n/a
Temperature  : 35C
Power Status: PEM1: absent or down    PEM3: up
Voltage     : ok
Serial Number: FX000008679
```

**Figure 1-4. View the Boot Code Version on Line Card**

```
Force10#show linecard 4

-- Line card 4 --
Status      : online
Next Boot   : online
Required Type: E24PF3 - 24-port GE line card with SFP optics (EF3)
Current Type: E24PF3 - 24-port GE line card with SFP optics (EF3)
Hardware Rev: Base - 1.0 PPO - 1.1 PPI - n/a
Num Ports   : 24
Up Time     : 1 day, 3 hr, 33 min
FTOS Version: 8.4.2.8
Jumbo Capable: yes
Boot Flash  : A: 2.3.0.5 [booted]  B: 2.3.0.5
Memory Size : 268435456 bytes
Temperature  : 33C
Power Status: PEM1: absent or down    PEM3: up
Voltage     : ok
Serial Number: 0017291
Part Number : 7520014202 Rev 02
```

## Boot Code Upgrade Options

Although Dell Force10 recommends the procedures detailed in this document, you may need to use a file that does not reside in the booted FTOS image. FTOS boot code files can be accessed through ftp as well as from a flash or slot0.

This documents recommend using the command: **upgrade bootflash-image {all | linecard [all] | rpm} booted**.

To implement one the other supported methods, replace the **booted** keyword with one of the following.

- **flash**: System image file URL ([flash://filename)

```
upgrade bootflash-image {all | linecard [all] | rpm} flash://filename
```

- **ftp**: System image file URL (ftp://userid:password@hostip/filepath)

```
upgrade bootflash-image {all | linecard [all] | rpm} ftp://userid:password@hostip/filepath
```

- **slot0**: System image file URL (slot0://]filename)

```
upgrade bootflash-image {all | linecard [all] | rpm} slot0://filename
```

# Upgrade the FPGAs

*Might be required. Verify FPGA version before proceeding.*

- [FPGA Upgrade options](#)
- [Upgrade FPGAs on an E-Series TeraScale](#)

## FPGA Upgrade options

Although Dell Force10 recommends the procedures detailed in this document, you may need to use a file that does not reside in the booted FTOS image. FTOS image files can be accessed through ftp, as well as from a flash or slot0.

This document recommends using the command: **upgrade fpga-image {linecard [0-13 | all]} booted**.

To implement one the other supported methods, replace the **booted** keyword with one of the following.

- **bus fpga**: Upgrade the bus FPGA, which provides CPU memory-mapped access to internal devices  
`upgrade fpga-image linecard {0-13 |all} bus-fpga`
- **flash**: System image file URL (flash://filename)  
`upgrade fpga-image linecard {0-13 |all} flash://filename`
- **ftp**: System image file URL (ftp://userid:password@hostip/filepath)  
`upgrade fpga-image linecard {0-13 |all} ftp://userid:password@hostip/filepath`
- **last-used-url**: Last used system image, cached for 20 minutes.  
`upgrade fpga-image linecard {0-13 |all} last-used-url`
- **slot0**: System image file URL ([slot0://]filename)  
`upgrade fpga-image linecard [0-13 | all] slot0: //filename`

## Upgrade FPGAs on an E-Series TeraScale

The E-Series TeraScale supports upgrading the FPGA on SFMs only. Perform an upgrade only when the system instructs you to do so; contact the Technical Assistance Center if you have any questions.

### Verify that an FPGA Upgrade is Required

The system displays a message during bootup ([Message 1](#)) if an FPGA image requires an upgrade.

#### **Message 1** FPGA Upgrade Required on E-Series TeraScale

---

% Error: Incompatible FPGA version detected, mandatory upgrade needed.

---

**Figure 1-5. Identifying E-Series TeraScale SFM version**

```
Force10#show revision

-- RPM 0 --
panda      : ASIC - 0x72632000
willow     : 0x16

-- RPM 1 --
panda      : ASIC - 0x72632000
willow     : 0x16

-- Line card 1 --
lc pic 0   : 1.1
lc pic 1   : 1.1
pandora    : 0x9

-- SFM 0 --
S3          : ASIC - 0x100
chalupa (SW) : 0x0.0.0
chalupa (log): 0x2

-- SFM 1 --
S3          : ASIC - 0x100
chalupa (SW) : 0x0.0.0
chalupa (log): 0x2

-- SFM 2 --
S3          : ASIC - 0x100
```

**Figure 1-6. Show FPGA version included with FTOS image**

```
Force10#show os-version

RELEASE IMAGE INFORMATION :
-----
Platform      Version       Size        ReleaseTime
E-Series: EF  4.7.9.51    32745043   Feb 20 2009 00:41:33

TARGET IMAGE INFORMATION :
-----
Type          Version       Target      checksum
runtime       4.7.9.51    Control Processor  passed
runtime       4.7.9.51    Route Processor  passed
runtime       4.7.9.51    Terascale Linecard  passed
runtime       4.7.9.51    FPGA          passed

FPGA IMAGE INFORMATION :
-----
Card          FPGA Name    Version     Release Date
SFM           SFM FPGA     0.0        Feb 20 2009

BOOT IMAGE INFORMATION :
-----
Type          Version       Target      checksum
boot flash    2.4.2.2    Control Processor  passed
boot flash    2.4.2.2    Route Processor  passed
boot flash    2.3.2.1    Terascale Linecard  passed

BOOTSEL IMAGE INFORMATION :
```

# Configure Cache Boot

 **Note:** For E-Series TeraScale running 8.4.2.0, cache boot is supported on partition A only due to the image size.

The Dell Force10 system has the ability to boot the chassis using a cached FTOS image. FTOS stores the system image on the bootflash for each processor so that:

- the processors do not have to download the images during bootup, and
- the processors can boot in parallel rather than serially.

Booting the system by this method significantly reduces the time to bring the system online. Using Cache Boot with Warm Upgrade significantly reduces downtime required during the upgrade or reload process.

Cache Boot can be configured to take place at any time, but Dell Force10 recommends configuring it when the system is offline.

The bootflash is partitioned so that two separate images can be cached.

## Cache Boot Pre-requisites

The system must meet two requirements before you can use the cache boot feature:

- The cache boot feature requires RPM hardware revision 2.1 or later. Use the **show rpm** command as shown in [Figure 1-7](#) to determine the version of your RPM.

**Figure 1-7. Determining your System Pre-requisites for Cache Boot**

```
Force10#show rpm

-- RPM card 0 --
Status      : active
Next Boot   : online
Card Type   : RPM - Route Processor Module (LC-CB-RPM)
Hardware Rev : 2.1  Hardware version
Num Ports   : 1
Up Time     : 1 day, 3 hr, 52 min
Last Restart : reset by user
FTOS Version : 8.4.2.8
Jumbo Capable : yes
CP Boot Flash : A: 2.7.1.1 [booted] B: 2.7.1.1  Required boot code version
CP FPGA Flash : A: 5.0
CP Mem Size : 1090519040 bytes
MMC Mem Size : 521478144 bytes
External MMC : n/a
Temperature  : 34C
Power Status : AC
Voltage      : ok
Serial Number: 0060361
Part Number  : 7520029300 Rev 02
Vendor Id    : 01
```

2. The cache boot feature requires *at least* the boot code versions below. Use the commands **show rpm** and **show linecard** to verify that you have the proper version as shown in [Figure 1-7](#).

This version requires the following bootcode versions to support cache boot:

- E-Series TeraScale Version 2.4.1.1 for Control Processors
- E-Series TeraScale Version 2.3.2.1 for Line cards

If you do not have the proper boot code version, the system displays a message like [Message 2](#) when you attempt to select a cache boot image (see [Cache Boot Pre-requisites](#)). See [Upgrade the Boot Code](#) for instructions on upgrading boot code.

#### **Message 2** Boot Code Upgrade Required for Cache Boot Error

---

```
% Error: linecard 0 doesn't have cache boot aware bootCode.
```

---

## Select a Cache Boot Image

-  **Note:** The cache boot feature is not enabled by default; you must copy the running configuration to the startup configuration (using the command **copy running-config startup-config**) after selecting a cache boot image in order to enable it.

Configuring the cache boot feature is a three-step process:

1. [Select a Cache Boot Image](#)
2. [Save the Running-Configuration](#)
3. [Reload the Chassis](#)

[Figure 1-8](#) shows an example of the cache boot selection. [Figure 1-9](#) show the output for the **show** command.

Step	Task	Command Syntax	Command Mode
1	Select the FTOS image you want to cache. Use the keyword <b>all</b> to avoid any RPM/ linecard mismatches. Select image <b>A</b> or <b>B</b> . The <b>preserve</b> keyword updates the image partition that does not have a specific image already installed. Use the <b>flash:</b> option to upgrade using an image saved to the systems flash. If not, specify another image (see <a href="#">Boot Code Upgrade Options</a> ).	<b>upgrade system-image all [A   B   preserve] flash://&lt;filename&gt;</b>	EXEC Privilege
2	Select <b>Yes</b> to continue upgrade	Upgrade cache boot image(4.7.5.427) for all cards [yes/no]: <b>yes</b>	

**Note:** The upgrade can take more than 10 minutes to complete. DO NOT power off the linecards or RPMs while the upgrade is taking place.

Step	Task	Command Syntax	Command Mode
<b>Figure 1-8. Selecting a Cache Boot Image</b>			
		<pre>Force10#upgrade system-image all B flash://FTOS-EF-8.4.2.8.bin  Current System image information in the system: ===== Type          A             B ----- CP           8.4.2.8       8.4.2.8 Linecard 0 is not present. Linecard 1 is not present. Linecard 2 is not present. Linecard 3 is not present. Linecard 4   8.4.2.8       8.4.2.8 Linecard 5 is not present. Linecard 6 is not present. Linecard 7 is not present.  Note: [b] : booted      [n] : next boot Upgrade System image(8.4.2.8) for all cards [yes/no]: y  System image downloading in progress... !!!!!!!!!!!!!!!!  System Image upgrade in progress. Please do NOT power off the card. !!!!!!!!!!!!!!!!  </pre>	

If you attempt to cache a system image that does not support the cache boot feature, [Message 3](#) appears.

### **Message 3** System Image does not Support Cache Boot Error

---

%% Error: Given image is not cache boot aware image.

---

## Save the Running-Configuration



**Note:** The bootvar is automatically updated after invoking the **upgrade system-image** command. You do not need to manually update the bootvar. The bootvar change only affects the running-configuration so you must save the changes to the startup-configuration as described in this procedure.

Step	Task	Command Syntax	Command Mode
1	Save the running-configuration to the startup-configuration.	<b>copy running-config startup-config</b>	EXEC Privilege
The running-configuration contains the current system configuration. The system uses the startup-configuration during boot-up to configure the system. Dell Force10 recommends that you copy your running-configuration to the startup-configuration. Refer to the <i>Getting Started</i> chapter in the <i>FTOS Configuration Guide</i> for complete information about saving configurations.			
2	View your cache boot configuration. <a href="#">Figure 1-9</a>	<b>show boot system all</b>	EXEC Privilege

**Figure 1-9. Viewing the Cache Boot Configuration**

```
Force10#show boot system all

Current system image information in the system:
=====
Type          Boot Type      A                      B
-----
CP           DOWNLOAD BOOT 8.4.2.8                  8.4.2.8
linecard 0 is not present.
linecard 1 is not present.
linecard 2 is not present.
linecard 3 is not present.
```



**Note:** The bootvar is automatically updated after invoking the **upgrade system-image** command. The bootvar change happens only in running-configuration so you must save the running-configuration to the startup-configuration as described in this procedure.

3	Verify that the system is configured to boot with the selected cache boot image. <a href="#">(Figure 1-10)</a> .	<b>show bootvar</b>	EXEC Privilege
---	---	---------------------	----------------

**Figure 1-10. Viewing the Selected Cache Boot Image**

```
Force10#copy running-config startup-config
File with same name already exist.

Proceed to copy the file [confirm yes/no]: y
!

4565 bytes successfully copied
1d4h28m: %RPM0-P:CP %FILEMGR-5-FILESAVED: Copied running-config to startup-config in flash by default
Force10#
Force10#show bootvar
PRIMARY IMAGE FILE = system://8.4.2.8
SECONDARY IMAGE FILE = flash://FTOS-EF-8.4.2.8.bin
DEFAULT IMAGE FILE = flash://FTOS-EF-6.5.1.8.bin
LOCAL CONFIG FILE = variable does not exist
PRIMARY HOST CONFIG FILE = variable does not exist
SECONDARY HOST CONFIG FILE = variable does not exist
PRIMARY NETWORK CONFIG FILE = variable does not exist
```

## Reload the Chassis

Task	Command Syntax	Command Mode
Reboot the system. If using Dual RPMs, both RPMs must have the new FTOS image loaded.	<b>reload</b>	EXEC Privilege

## Documentation Errata

The following updates are clarifications, additions, and corrections to the Edition 1 of the FTOS Version 8.4.2.8 documentation:

None

# Caveats

The following sections describe problem report (PR) types, and list open, closed, and rejected PRs:

- Resolved TeraScale Hardware Caveats
- Open TeraScale Hardware Caveats
- Deferred TeraScale Software Caveats
- Resolved E-Series TeraScale 8.4.2.8 Software Caveats
- Open E-Series TeraScale Version 8.4.2.8 Software Caveats



**Note:** Customers can subscribe to caveat update reports or use the BugTrack search tool to read current information about open and closed software caveats. To subscribe or use BugTrack, visit iSupport at: <https://www.force10networks.com/CSPortal20/BugTrack/SearchIssues.aspx>. BugTrack currently tracks software caveats opened in FTOS version 6.2.1.1 and later.

All Release Notes are available on the Software Center tab of iSupport. The link to the relevant Release Notes for each software version is next to the link for that version: <https://www.force10networks.com/CSPortal20/Software/Downloads.aspx>

## Caveat Definitions

Category	Description
PR#	Problem Report number identifies the caveat.
Synopsis	Synopsis is the title or short description of the caveat.
Release Note	Release Notes description contains more detailed information about the caveat.
Work Around	Work Around describes a mechanism for circumventing, avoiding, or recovering from the caveat. It might not be a permanent solution. Caveats listed in the “Closed Caveats” section should not be present, and the workaround is unnecessary, as the version of code for which this release note is documented has resolved the caveat.
Severity	<b>S1</b> —Crash: A software crash occurs in the kernel or a running process that requires a restart of the router or process. <b>S2</b> —Critical: A caveat that renders the system or a major feature unusable, which can have a pervasive impact on the system or network, and for which there is no workaround acceptable to the customer. <b>S3</b> —Major: A caveat that effects the functionality of a major feature or negatively effects the network for which there exists a workaround that is acceptable to the customer. <b>S4</b> —Minor: A cosmetic caveat or a caveat in a minor feature with little or no network impact for which there might be a workaround.

## Resolved TeraScale Hardware Caveats

None

## Open TeraScale Hardware Caveats

Hardware caveats are not currently searchable through the BugTrack search tool on the iSupport web site. However, you can subscribe to caveat update reports which includes Hardware caveats. To subscribe to caveat update reports, visit iSupport at: <https://www.force10networks.com/CSPortal20/BugTrack/SearchIssues.aspx>.

None

## Deferred TeraScale Software Caveats

None

## Resolved E-Series TeraScale 8.4.2.8 Software Caveats

Resolved caveats are those that have been fixed since FTOS 8.4.2.6.

### PR# 116482

Severity:	S1
Synopsis:	RPM in slot 1 of Terascale chassis will fail to bootup after upgrading to the bootflash image (version 2.4.2.3) packaged in E8.4.2.7 software release.
Release Notes:	The RPM in slot 1 of Terascale chassis will fail to bootup after upgrading the control processor's bootflash image to version 2.4.2.3, which is packaged in E8.4.2.7 software release.
Workaround:	Version 2.4.2.3 control processor bootflash image has branding updates. Therefore, it is not necessary to upgrade the control processor bootflash image to successfully run E8.4.2.7 software release. Please do not upgrade to the bootflash image (version 2.4.2.3) packaged in E8.4.2.7 software release.

### PR# 112419

Severity:	S3
Synopsis:	.Under certain circumstances, a software exception on OSPFv3 process could result in a spontaneous RPM reboot.
Release Notes:	Under certain circumstances, OSPFv3 process would undergo a software exception which would result in a spontaneous RPM reboot.
Workaround:	NA

### PR# 111744

Severity:	S2
Synopsis:	In certain scenarios, PBR permit statements specified in redirect-list may lose precedence and not work as expected.
Release Notes:	If PBR permit statements are part of a redirect-list, the permit statements may lose precedence when redirect statements with virtual entries in the same redirect-list are deleted and added frequently. The changes to redirect statements may take precedence over some permit statements in the CAM and therefore the affected permit policies would not be applied on the packets.
Workaround:	NA

### **PR# 110339**

Severity:	S4
Synopsis:	After a reboot, the system will not apply the "no ip proxy-arp" command on a VRRP VLAN.
Release Notes:	When proxy arp is disabled on a VRRP VLAN, the configuration is not re-applied after a reboot even though the CLI command is visible in the configuration.
Workaround:	Re-issue "no ip proxy-arp" in the configuration of the VRRP VLAN.

### **PR# 106883**

Severity:	S2
Synopsis:	Duplicate packets seen when reaching VRRP virtual IP
Release Notes:	Packet duplication occurs while reaching VRRP virtual IP in VRF due to incorrect programming of the PMAC table.
Workaround:	NA

### **PR# 105977**

Severity:	S2
Synopsis:	In certain scenarios, the system may fail to install FIB entries in CAM
Release Notes:	When the system encounters a CAM full condition, it cannot install any new routes in CAM as expected and these entries will be marked as UNWRTN in the FIB table. However, even after releasing CAM space to accomodate new entries, the system may fail to install all previously UNWRTN entries into CAM.
Workaround:	Issue "clear ip fib linecard X Y.Y.Y.Y/ZZ" CLI command to install the UNWRTN FIB entries into CAM.

### **PR# 105933**

Severity:	S2
-----------	----

Synopsis:	The system does not show correct options for egress IP ACL command is applied to the ACL VLAN group.
Release Notes:	The system does not list accurate options when applying egress IP ACL commands to the ACL VLAN groups. Therefore, the system may reject valid commands such as "ip access-group <WORD> out implicit-permit" are applied on the ACL VLAN groups.
Workaround:	NA

**PR# 105658**

Severity:	S2
Synopsis:	In rare instances, the E-Series products may experience packet loss when egress ACLs are applied.
Release Notes:	When egress ACLs are configured for a VLAN with members in different port pipes, the system may experience random packet loss due to invalid CAM ACL entries.
Workaround:	NA

**PR# 105554**

Severity:	S3
Synopsis:	When a user ACL is removed from an interface, the system may stop forwarding traffic ingressing on that interface.
Release Notes:	When user ACLs are removed from an interface, the system may fail to install a permit entry in CAM and thereby stop forwarding traffic ingressing on that interface. This defect is encountered on a system that has MAC learning limits and user ACLs configured.
Workaround:	NA

**PR# 105511**

Severity:	S3
Synopsis:	Neighbor discovery does not occur after "clear ipv6 neighbor interface" command is executed.
Release Notes:	Neighbor discovery does not occur after "clear ipv6 neighbor interface" command is executed.
Workaround:	Please execute shut and no shut commands on the affected interface.

**PR# 105021**

Severity:	S5
Synopsis:	Continuous arp request broadcast in the network can cause BGP sessions to go down
Release Notes:	When high rate of arp request broadcast traffic is flowing in the network, already active bgp session will go down due to loss NA packets.
Workaround:	NA

**PR# 104997**

Severity: S2

Synopsis: ACL log and count options for user ACLs may not work properly in certain scenarios

Release Notes: If a system has multiple user ACLs, some configured with log option and some without the log option, the ACL logging and ACL counting options will stop working when an ACL without the log option is removed.

Workaround: NA

**PR# 104225**

Severity: S4

Synopsis: SNMP Agent ipAddressTable address Length missing.

Release Notes: NA

Workaround: NA

**PR# 104201**

Severity: S2

Synopsis: Under certain scenarios, MLL functionality gets affected

Release Notes: Under certain scenarios, one being the chassis reload, MLL functionality gets affected if user MAC ACLs are applied.

Workaround: Remove and reapply the MLL configuration

**PR# 104200**

Severity: S3

Synopsis: "show mac learning-limit" command may not display all the ports on which MAC learning limit is configured.

Release Notes: The "show mac learning-limit" command may not display all the ports on which MAC learning limit is configured.

Workaround: Use "show mac learning-limit interface <interface #>" to check the MAC learning limit configuration.

**PR# 103911**

Severity: S1

Synopsis: Reception of corrupted data on the IPC bus might cause the linecard to spontaneously reset.

Release Notes: Reception of corrupted data on the line card CPU, via IPC messages, might cause the linecard to spontaneously reset.

Workaround: NA

### **PR# 103841**

Severity: S2

Synopsis: route-reflector configuration of a peer group in ipv6 address family will not be showed in running configuration and cannot be removed as well.

Release Notes: When route-reflector configuration for a peer group in ipv6 BGP is applied, the configuration is not shown in the running configuration and cannot be removed from the configuration as well.

Workaround: Remove and reconfigure the entire peer group.

### **PR# 103707**

Severity: S2

Synopsis: When MAC learning limit is configured, system may experience traffic failures when new user MAC ACLs are applied.

Release Notes: When user MAC ACLs are applied to a system that has MAC learning limits configured, the system may incorrectly process the user MAC ACLs and fail to install implicit deny entry.

Workaround: NA

### **PR# 103515**

Severity: S3

Synopsis: In certain scenarios, the system may reject IPv6 access-list configurations.

Release Notes: When a chassis reboots due to power failure, the system may encounter initialization errors in the ACL module. This issue may prevent the system from processing IPv6 access list configurations as shown below:

```
FTOS(conf)#ipv6 access-list test
% Error: IPv6 Access-list not supported on this CAM profile.
```

Workaround: Please contact TAC for the workaround.

### **PR# 101824**

Severity: S3

Synopsis: When extended router feature is enabled, the SFLOW packet gets the subnet mask from the FIB rather than the RTM.

Release Notes: When extended router feature is enabled, the SFLOW packet gets the subnet mask from the FIB rather than the RTM.

Workaround: NA

#### **PR# 99187**

Severity: S3

Synopsis: In rare instances, the system may incorrectly report that ingress L3 ACL is full.

Release Notes: The system may incorrectly report that L3 ACL CAM is full even when the ingress ACL CAM has sufficient space.

Workaround: NA

#### **PR# 94618**

Severity: S3

Synopsis: TCP Reset is not sent when IPV6 VTY-ACL deny rule is applied to an active vty .

Release Notes: Session hangs when IPV6 VTY ACL deny rule is applied on the active vty and clears only after exec-timeout

Workaround:

#### **PR# 104933**

Severity: S2

Synopsis: Under rare circumstances, RPM might experience a software exception when there is a heavy inflow of traffic on the management port.

Release Notes: Under rare circumstances, RPM might experience a software exception when there is a heavy inflow of traffic on the management port.

Workaround: NA

#### **PR# 101427**

Severity: S2

Synopsis: Under rare circumstances, OSPF neighbors remains in EXSTART / EXCHANGE state after RPM failover with GR enabled

Release Notes: When Graceful Restart feature is enabled in OSPF, upon an RPM failover, under rare circumstances we can see the OSPF neighbors getting stuck in EXCHANGE state and never return to FULL state as the standby RPM also started sending the GR LSA<sub>s</sub>, leading to discrepancies in the reception of database description packets.

Workaround: Giving the command "clear ip ospf process" will bring back the OSPF neighbors to full state

#### **PR# 115090**

Severity:	S2
Synopsis:	In rare instances, the OSPF database may get corrupted leading to high CPU utilization of OSPF process.
Release Notes:	When the system learns a prefix with multiple masks via OSPF, deleting the least specific mask associated with the prefix will result in OSPF database corruption for that prefix. Once this issue is encountered, further route updates for the same prefix may result in high CPU utilization of the OSPF process.
Workaround:	NA

**PR# 114986**

Severity:	S3
Synopsis:	System does not return any data for IPv6 neighbors when SNMP GET requests are executed on ipNetToPhysicalTable
Release Notes:	System does not return any data for IPv6 neighbors when SNMP GET requests are executed on ipNetToPhysicalTable.
Workaround:	NA

**PR# 112329**

Severity:	S3
Synopsis:	The system may reload when commands where string parameters are not terminated properly are executed in an SSH session
Release Notes:	The system may reload when commands where string parameters are not terminated (matching quotes are missing etc) properly are executed in an SSH session.
Workaround:	NA

**PR# 111026**

Severity:	S3
Synopsis:	The system fails to generate RSA crypto keys when the corresponding CLI command is executed.
Release Notes:	When the CLI command is executed to generate an RSA crypto key, the system does not process the request and returns an error message indicating the key generation failed.
Workaround:	NA

**PR# 110999**

Severity:	S3
Synopsis:	In certain scenarios, a port-channel may flap when the lacp timeout value is changed.

Release Notes: When the lacl timeout value is changed from a shorter duration to a longer duration, the port-channel may flap once because the updated lacp timeout value does not take effect immediately.

Workaround: NA

#### **PR# 109539**

Severity: S3

Synopsis: In certain scenarios, the collected sFlow samples may not be forwarded to the remote collector.

Release Notes: When the source interface for sFlow samples is also used to reach the collector and if the interface is also part of a port channel, the system may not forward the samples to the remote collector.

Workaround: NA

#### **PR# 108949**

Severity: S4

Synopsis: After continuous execution of "show hardware" CLI commands, the system may report error messages.

Release Notes: After continuous execution of "show hardware" CLI commands, the system may report the following error messages:  
%KERN-3-INT: uid 0, pid 23151, command telnetd, on /: file system full  
%KERN-3-INT: uid 0, pid 22780, command login, on /: file system full

Workaround:

#### **PR# 108816**

Severity: S3

Synopsis: System may fail to accept MD5 authentication configurations when the grace wait timer is running.

Release Notes: If OSPF message digest key configuration is removed and reapplied under the interface mode while the grace timer is running, the system may report "Error: MD5 Key exist" error. After this error is encountered, the system will not allow configuration of any new MD5 keys.

Workaround: Remove and reapply the IP address in the interface.

#### **PR# 108792**

Severity: S3

Synopsis: The system does not recognize "\n" as a valid line termination character when scripts are executed over an RS-232 console session.

Release Notes: The system does not recognize "\n" as a valid line termination character when scripts are executed over an RS-232 console session.

Workaround: Use "/r" character to terminate lines when scripts are executed over RS-232 console session.

#### **PR# 108089**

Severity: S3  
Synopsis: Only summary address in OSPF with higher mask gets advertised, though we have table entry with lower mask for the same route.  
Release Notes: In circumstances where, mask of the summary address under ospf is greater than mask of the external route(for same ip address segment), then high mask value summary route is getting advertised to neighbor due to an improper condition check, thereby losing the connectivity to few networks.  
Workaround: NA

#### **PR# 106613**

Severity: S2  
Synopsis: Under some circumstances, OSPF adjacency might get stuck in "Loading" State.  
Release Notes: Under some circumstances, OSPF adjacency might not get established completely. It might get stuck in "Loading" State even though remote-end claims to have established Full adjacency  
Workaround: NA

#### **PR# 106561**

Severity: S2  
Synopsis: When the FRRP interface is added to new non-member VLAN, the non-member VLAN communication fails on that interface.  
Release Notes: When the FRRP interface is added to new non-member VLAN, the non-member VLAN communication fails on that interface.  
Workaround: Reset (shut/no shut) the FRRP physical interface

#### **PR# 106286**

Severity: S3  
Synopsis: PR # SR # 78712 \_ C300 \_ Sherplain \_ Snmp queries returns wrong value  
Release Notes: Snmp queries returns wrong value.  
Workaround: NA

#### **PR# 105845**

Severity: S1

Synopsis:	FRRP ports are in disabled state when STP is removed from the interface and FRRP configs are applied.
Release Notes:	FRRP ports are in disabled state when STP is removed from the interface and FRRP configs are applied when dynamic LAG is used..
Workaround:	no-shut and then shut the interface of the dynamic lag.(but be cautious in case packets are continuously flowing as it may cause a loop)

#### **PR# 105464**

Severity:	S3
Synopsis:	Under some circumstances, invalid static route will get installed in routing table after removing and reapplying the static route statement.
Release Notes:	If we have a static route's nexthop is reachable through the default route in the table, it should be considered as invalid next hop, and the if same prefix is learned through any other protocol, say ospf, then routing table will show the route learned by ospf process, as expected.  If we remove and reapply the static route statement,then static will be shown as active route , and ospf will be shown as inactive route.
Workaround:	NA

#### **PR# 104681**

Severity:	S2
Synopsis:	Duplicate IP address message is not generated when an ip address configured is same as the VRRP VIP on the remote end
Release Notes:	Duplicate IP address message is not generated when an ip address configured is same as the VRRP VIP on the remote end
Workaround:	NA

#### **PR# 104491**

Severity:	S2
Synopsis:	Syslog messages may not provide the "unique log message identifier".
Release Notes:	Syslog messages may not contain the system hostname.
Workaround:	NA

#### **PR# 104210**

Severity:	S3
Synopsis:	In rare circumstances, the system may fail to accept SNMP configuration changes.

Release Notes: In rare circumstances, the system may fail to accept SNMP configuration changes.

Workaround: NA

#### **PR# 101043**

Severity: S1

Synopsis: In rare instances, the system may reboot when configuring spanning tree bridge priority.

Release Notes: In rare instances, the system may reboot due to memory corruption when configuring spanning tree bridge priority.

Workaround: NA

#### **PR# 100014**

Severity: S2

Synopsis: Execution of 'show inventory media' command may cause IFA\_COMM\_FAIL message.

Release Notes: When the 'show inventory media' CLI is run, system might generate 'IFA\_COMM\_FAIL' error in rare cases. No system functionality is affected due to this error.

Workaround: NA

#### **PR# 98054**

Severity: S3

Synopsis: RA might not be sent by the router in response to a RS received from a host.

Release Notes: Whenever a host changes its mac address for the same ipv6 address, a router solicitation is sent to the router from the host. The router is expected to respond with a Router Advertisement (RA). But the router might fail to send a RA in response to the received RS.

Workaround: NA

#### **PR# 84475**

Severity: S3

Synopsis: Multicast receivers may receive duplicate packets when static RP configuration is changed.

Release Notes: If static RP configuration is removed and reapplied after an SPT switchover is completed, the receiver may receive duplicate multicast packets from source tree.

Workaround: Execute "clear ip pim tib" command when this issue is encountered.

#### **PR# 71796**

Severity: S2

Synopsis:	OSPF "Auth Err" counters are incorrectly incremented in certain scenarios.
Release Notes:	When MD5 authentication fails between two routers running OSPF, the system increments both "MD5 Err" and "Auth Err" counters. In this scenario, the "Auth Err" counter should not be incremented.
Workaround:	NA

## Open E-Series TeraScale Version 8.4.2.8 Software Caveats

The latest information related to Open Caveats is available on iSupport through the BugTrack search tool.

You must have a user account (see [Accessing iSupport Services](#)) to access the BugTrack tool.

To use the search tool:

1. Go the Main Customer Support page: <https://www.force10networks.com/csportal20/MainSupportMain.aspx>.
2. Log in.
3. Click the BugTrack link, located in the Quick Links menu directly below the login bar.
4. This takes you to the BugTrack search page: <https://www.force10networks.com/csportal20/BugTrack/SearchIssues.aspx>.
5. Enter for a specific PR or select an FTOS version, platform, severity, or category to get a list of PRs.
6. Click the Search button.

The PR (or PRs) appears on the page below the tool.

## Technical Support

iSupport provides a range of documents and tools to assist you with effectively using Dell Force10 equipment and mitigating the impact of network outages. Through iSupport you can obtain technical information regarding Dell Force10 products, access to software upgrades and patches, and open and manage your Technical Assistance Center (TAC) cases. Force10 iSupport provides integrated, secure access to these services.

## Accessing iSupport Services

The URL for the Dell Force10 iSupport website is [www.force10networks.com/support/](http://www.force10networks.com/support/). To access iSupport services you must have a user identification (userid) and password. If you do not have one, you can request one at the website:

1. On the Dell Force10 iSupport page, click the **Account Request** link.
2. Fill out the User Account Request form, and click **Send**. You will receive your user identification and password by email.
3. To access iSupport services, click the **Log in** link, and enter your user identification and password.

# Contacting the Technical Assistance Center

<b>How to Contact Dell Force10 TAC</b>	Log in to iSupport at <a href="http://www.force10networks.com/support/">www.force10networks.com/support/</a> , and select the <b>Service Request</b> tab.
	<ul style="list-style-type: none"><li>• Your name, company name, phone number, and E-mail address</li><li>• Preferred method of contact</li><li>• Model number</li><li>• Software version number</li><li>• Software version number</li><li>• Serial number (required)</li><li>• Dell Service Tag (required)</li><li>• Chassis color (required)</li><li>• Symptom description</li><li>• Screen shots illustrating the symptom, including any error messages. These can include:<ul style="list-style-type: none"><li>• Output from the <b>show tech-support [non-paged]</b> command. (This report is very long so set the storage buffer in your terminal program to high.)</li><li>• Output from the <b>show logging eventlog [unit]</b> command, where the unit is the stack ID of the member unit that experienced the failure (This report is included as a section in the output from the <b>show tech-support [non-paged]</b> command.)</li></ul></li><li>• Console captures showing the error messages.</li><li>• Console captures showing the troubleshooting steps taken.</li><li>• Saved messages to a syslog server, if one is used.</li></ul>
<b>Information to Submit When Opening a Support Case</b>	
<b>Managing Your Case</b>	Log in to iSupport, and select the <b>Service Request</b> tab to view all open cases and RMAs.
<b>Downloading Software Updates</b>	Log in to iSupport, and select the <b>Software Center</b> tab.
<b>Technical Documentation</b>	Log in to iSupport, and select the <b>Documents</b> tab. This page can be accessed without logging in via the <b>Documentation</b> link on the iSupport page.
<b>Dell Force10 TAC Contact Information</b>	E-mail: <a href="mailto:support@force10networks.com">support@force10networks.com</a> Web: <a href="http://www.force10networks.com/support/">www.force10networks.com/support/</a> Telephone: US and Canada: 866.965.5800 International: 408.965.5800

## Requesting a Hardware Replacement

To request replacement hardware, follow these steps:

Step	Task
1	Determine the part number and serial number of the component. To list the numbers for all components installed in the chassis, use the <b>show inventory</b> command.
	<b>Note:</b> The serial number for fan trays and AC power supplies might not appear in the hardware inventory listing. Check the failed component for the attached serial number label. Quickly reinsert the fan tray back into the chassis once you have noted the serial number.

Step	Task
2	<p>Request a Return Materials Authorization (RMA) number from TAC by opening a support case. Open a support case by:</p> <ul style="list-style-type: none"><li>• Using the Create Service Request form on the iSupport page (see <a href="#">Contacting the Technical Assistance Center on page 37</a>).</li><li>• Contact Dell Force10 directly by E-mail or by phone (see <a href="#">Contacting the Technical Assistance Center on page 37</a>). Provide the following information when using E-mail or phone:<ul style="list-style-type: none"><li>• Part number, description, and serial number of the component.</li><li>• Your name, organization name, telephone number, fax number, and e-mail address.</li><li>• Shipping address for the replacement component, including a contact name, phone number, and e-mail address.</li><li>• A description of the failure, including log messages. This generally includes:<ul style="list-style-type: none"><li>• the <b>show tech</b> command output</li><li>• the <b>show trace</b> and <b>show trace hardware</b> command output</li><li>• for line card issues, the <b>show trace hardware linecard</b> command output</li><li>• console captures showing any error messages</li><li>• console captures showing the troubleshooting steps taken</li><li>• saved messages to a syslog server, if one is used</li></ul></li><li>• The support representative will validate your request and issue an RMA number for the return of the component.</li></ul></li></ul>
3	Pack the component for shipment, as described in the Hardware Installation Guide. Label the package with the component RMA number.

## MIBS

Dell Force10 MIBs are currently under the **Force10 MIBs** subhead on the **Documentation** page of iSupport:

<https://www.force10networks.com/csportal20/KnowledgeBase/Documentation.aspx>

You also can obtain a list of selected MIBs and their OIDs at the following URL:

[https://www.force10networks.com/csportal20/MIBs/MIB\\_OIDs.aspx](https://www.force10networks.com/csportal20/MIBs/MIB_OIDs.aspx)

Some pages of iSupport require a login. To request an iSupport account, go to:

<https://www.force10networks.com/CSPortal20/Support/AccountRequest.aspx>

If you have forgotten or lost your account information, send an e-mail to TAC to ask that your password by reset.

